



Dear Parents,

I want to personally apologize for the inconvenience most of you experienced during the Friday morning Children's Conferences International check-in process at the HEAV convention on June 6. Some of you stood in line as long as 45 minutes and many of you missed the first session completely. I can only imagine the frustration you felt during this long wait.

Please know that I take full responsibility for the poor oversight and organization of the check-in process. No blame should be placed on the HEAV convention leadership, nor even members of my staff. After meeting with my staff and HEAV leadership, I am confident that I have learned from my mistakes and will be equipped to streamline check in at future conferences.

We also acknowledge that our staffing was inadequate for the number of children that came to the HEAV convention. CCI is very concerned about the safety of children and will not allow this poor staff-to-child ratio to occur again.

May the Lord richly bless you as you continue to honor Him through the home education of your children!

James Bonjour
Director, Children's Conferences International

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